

BlackBerry 10 OS Release Notes 10.3.1

Version: 10.3.0.1418-10.3.1.1154



Release Notes

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Fixed Issues

This section lists fixed issues from BlackBerry 10 OS version 10.3.0.1418 to BlackBerry 10 OS version 10.3.1.1154.

Adobe AIR services

703894

Issue Description: In some cases, the content filtering features in BlackBerry World Storefront settings might be truncated if you have your device set to Arabic.

Fix Description: Fixed in this release.

BES Agent

715451

Issue Description: In some cases, when you send BlackBerry Device Service push messages and the device work space is locked, the messages and notifications are received. The expected result is that you receive a general notification from the PNS agent one time, when the push message is received. Then, when you unlock the device, you should get the queued push messages.

Fix Description: Fixed in this release.

Android

778334

Issue Description: In rare cases, after downloading the Amazon app from the Amazon Appstore or Amazon Instant Video, you might receive the following message when you open the app: Unfortunately, Amazon has stopped.

Fix Description: Fixed in this release.

794457

Issue Description: If your device language is set to French, and you download third-party apps, some of the notifications related to the apps might appear in English.

Fix Description: Fixed in this release.

799957

Issue Description: If you use your device in a language other than English, and you open an Android app, you might see a message in English.

Fix Description: Fixed in this release.

658051

Issue Description: In some cases, you may not be able to open Android notifications in the BlackBerry Hub.

Fix Description: Fixed in this release.

Application management

488413

Issue Description: In some instances, when you change the notification tone for BBM Video, the "Vibrant" option is no longer available in the tone drop-down list. This issue occurs when you tap Settings > Notifications, and then select BBM Video on the customized app notifications screen. When you select the "Essential" tone for BBM Video notifications, and then tap the tone drop-down list again, the "Vibrant" option is no longer visible in the drop-down list.

Fix Description: Fixed in this release.

538929

Issue Description: In some cases, when you add two email accounts to a BlackBerry device and All Alerts is turned on for both accounts, when you tap Notification Settings > Applications > Email Messages, and then select All Alerts Off for one account, the Bell icon doesn't indicate that the notifications are turned off for that email account. The expected result is that because the settings are different for the email accounts, the icons would look different.

Fix Description: Fixed in this release.

620200

Issue Description: In some cases, when you tap Settings > Notifications and turn on the Instant Previews feature for text messages, when you tap Try It on the Text Messages settings screen, the example instant preview isn't displayed.

Fix Description: Fixed in this release.

Audio

703269

Issue Description: If the speaker phone is on, a busy signal might be heard at a lower volume.

Fix Description: Fixed in this release.

Battery and power

800479

Issue Description: In some cases, when your device battery level is drained and you connect your device to a charger, your device might take longer than expected to turn on.

Fix Description: Fixed in this release.

627116

Issue Description: Your BlackBerry device might not switch to power-saving mode for 10 minutes.

Fix Description: Fixed in this release.

BlackBerry Browser

762653

Issue Description: If you change the Browser to Reader mode, some text might be cut off.

Fix Description: Fixed in this release.

583524

Issue Description: In some cases, when you open the Browser, you can't click any links on the page, go back, or open another tab. You can move up or down on the page, but the page scrolls erratically.

Fix Description: Fixed in this release.

624404

Issue Description: In some cases, if you open a Browser page and navigate to a page (for example, www.news.google.com), tap on a story, scroll the story using the keyboard, and then tap Back, the keyboard won't scroll the webpage until you tap on the webpage.

Fix Description: Fixed in this release.

624230

Issue Description: In some cases, if you open the Browser, navigate to a webpage, enter Reader mode, and try to

complete a search on the webpage, the Next and Previous buttons don't appear.

Fix Description: Fixed in this release.

583102

Issue Description: In some cases, when you open the Browser, view an image, and try to save the image, the image isn't download, and the device becomes unresponsive.

Fix Description: Fixed in this release.

BlackBerry Hub

545569

Issue Description: In the BlackBerry Hub, if you try to forward an email message and its attachment using a different email account, the wrong attachment might be sent.

Fix Description: Fixed in this release.

570033

Issue Description: In the BlackBerry Hub, you might not be able to find search results for work folders.

Fix Description: Fixed in this release.

566756

Issue Description: If you create an NFC tag for an email message, after scanning the tag, a new email message might not open.

Fix Description: Fixed in this release.

568909

Issue Description: In the BlackBerry Hub, when creating a rule for filing email messages, you might be able to see an email ID for an email in the work space when the workspace is locked.

Fix Description: Fixed in this release.

574137

Issue Description: In the BlackBerry Hub, if you search by sender and select the Delete Prior option, some messages might not be deleted as expected.

Fix Description: Fixed in this release.

580705	Issue Description: In some cases, in the BlackBerry Hub, some of your work email messages might appear in your personal space. Fix Description: Fixed in this release.
574763	Issue Description: In some cases, if you compose an email message and try to tap the Send button, the BlackBerry Hub not respond as expected. Fix Description: Fixed in this release.
589960	Issue Description: In the BlackBerry Hub, if you delete a few messages in a row, the delete prompt might not remember your selection between actions. Fix Description: Fixed in this release.
589352	Issue Description: In the BlackBerry Hub, if you create a draft PIN message, you might not be able to delete it. Fix Description: Fixed in this release.
585152	Issue Description: In the BlackBerry Hub, if you choose the Select More option from the menu, the last item in the list might not appear. Fix Description: Fixed in this release.
615352	Issue Description: If you turn on Screen Reader mode, if you try to search the BlackBerry Hub, you might not be able to select the Cancel button. Fix Description: Fixed in this release.
620799	Issue Description: In the BlackBerry Hub, after marking all email messages as read, the BlackBerry Hub might stop responding. Fix Description: Fixed in this release.

BlackBerry Assistant

715564	Issue Description: In some cases, the BlackBerry Assistant may not recognize words spoken in a language different from the device language setting. Fix Description: Fixed in this release.
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794334	Issue Description: If the language set for your BlackBerry device is Spanish, when you search the Internet using the BlackBerry Assistant, "web_search" is not translated. Fix Description: Fixed in this release.
774686	Issue Description: In some languages, the BlackBerry Assistant pronounces some words incorrectly. Fix Description: Fixed in this release.
806933	Issue Description: In the BlackBerry Assistant app, some languages might not be supported for voice and type. Fix Description: Fixed in this release.
767141	Issue Description: If your device is connected to a BMW NBT, and you place a call with your device, the car kit shows that a call is being made to ***** rather than the actual number of the call recipient. Fix Description: Fixed in this release.
797609	Issue Description: If you enter letters into the Bluetooth passkey field, they might be accepted, even though only numerical entries should be accepted. Fix Description: Fixed in this release.
800007	Issue Description: In some cases, you don't receive a confirmation message before your device is paired with a Bluetooth enabled device for the first time. Fix Description: Fixed in this release.
695406	Issue Description: In some cases, when you try to use BlackBerry Assistant to search for a contact that has three names, if you say only the first name, the BlackBerry Assistant says it's unable to find the contact. For example, if you have a contact with a name like "Izzy Von Corgi" and you say "Send email to Izzy," the BlackBerry Assistant says it can't find "Izzy" in the contact list. However, if you say "Send email to Izzy Von" or "Send email to Izzy Von Corgi," the BlackBerry Assistant is able to complete the request. Fix Description: Fixed in this release.

620735	Issue Description: In some cases, after you have selected a song or album to play, the BlackBerry Assistant still asks "What would you like to play?" Fix Description: Fixed in this release.
716931	Issue Description: In some cases, when your device is connected to a Bluetooth network, your Enterprise account may be disabled as a result of an IT policy to disable Network Voice control. As a result, you may not be able to turn on Online Services in Settings. Fix Description: Fixed in this release.
673646	Issue Description: In some cases, when your device is connected to a Bluetooth network, you may experience incorrect behavior with your BlackBerry Assistant. When you give the command "Call 121" and confirm the message, your command is not sent until you tap the microphone on the confirmation screen. Fix Description: Fixed in this release.
706280	Issue Description: In some cases, when your device has the "Allow only phone and device status" IT policy enabled, you may experience incorrect behavior with the Voice Control app. If you attempt to run commands that are not related to the phone or device status, your BlackBerry device completes the commands despite the IT policy. Fix Description: Fixed in this release.
720056	Issue Description: In some cases, if you turn off the BlackBerry Assistant online services, set the embedded language to Cantonese, open the BlackBerry Assistant, and say "幫助" (help), the BlackBerry Assistant times out and shows a black screen. The expected result is that the BlackBerry Assistant would display the Help screen. Fix Description: Fixed in this release.
586189	Issue Description: In some cases, when you start searching by typing search terms, and then select the microphone to search using voice, the device becomes unresponsive. Fix Description: Fixed in this release.

609925

Issue Description: In some cases, when you open the BlackBerry Assistant and say "Update Facebook" and "Yes," Facebook doesn't update and your device becomes unresponsive.

Fix Description: Fixed in this release.

618297

Issue Description: In some cases, when you open the BlackBerry Assistant and issue a multipart voice command (for example, send email or confirm email), let the device go into idle mode, then swipe to exit idle mode, the BlackBerry Assistant exits out of idle mode and the voice input mode. The expected behavior is that the BlackBerry Assistant stays in the voice input mode even after the device becomes idle.

Fix Description: Fixed in this release.

617824

Issue Description: In some cases, when you turn off the data connection on the BlackBerry device, open the BlackBerry Assistant, and type "q" or "d" in the search field, no search results are returned.

Fix Description: Fixed in this release.

611051

Issue Description: In some cases, when you open the BlackBerry Assistant and issue a voice command to start playing a song in the Music app, after you close the Music app and go back to the BlackBerry Assistant, you must tap the Microphone icon twice before issuing another voice command. The expected behavior is that the Microphone icon is tapped only once to get the app to respond.

Fix Description: Fixed in this release.

620902

Issue Description: In some cases, the default startup screen of the BlackBerry Assistant isn't consistent. For example, if you open the BlackBerry Assistant from the home screen, sometimes the app opens on the screen it was on previously and sometimes it opens on the default launch screen.

Fix Description: Fixed in this release.

628061

Issue Description: In some cases, when you set the BlackBerry Assistant to embedded mode, open the BlackBerry Assistant and say "Open Story Maker," the

BlackBerry Assistant asks "Do you want to launch BlackBerry Story Maker?" but doesn't wait for you to respond and returns "No result."

Fix Description: Fixed in this release.

BlackBerry Link

804857

Issue Description: In some cases, your BlackBerry Classic smartphone might not connect to BlackBerry Link.

Fix Description: Fixed in this release.

BBM

647098

Issue Description: In some cases, a BBM chat shows the Glympse icon even after the Glympse has expired.

Fix Description: Fixed in this release.

656435

Issue Description: In some cases, when you open BBM and start a multiperson chat, and one member of the chat sends out a Glympse, the received Glympse doesn't show the correct location of the person who sent it.

Fix Description: Fixed in this release.

667754

Issue Description: In some cases, when you open the profile settings in BBM, change the profile message, open the pop-up status list, tap Edit Status Message, edit the message, go back to the profile message text area, and tap the delete key, the text you are trying to delete can't be deleted.

Fix Description: Fixed in this release.

667741

Issue Description: In some cases, the user profile message isn't saved when the status pop-up message is also opened. If you open the user profile, tap Details, edit the profile message, tap the Status drop-down list, and select another option, the text is returned to a previous version in the profile message box after another option is selected in the drop-down list.

Fix Description: Fixed in this release.

BlackBerry Remember

589582

Issue Description: In BlackBerry Remember, if you remove folders from a work account, the folders might continue to appear on your device.

Fix Description: Fixed in this release.

621017

Issue Description: In some cases, work folders and entries in BlackBerry Remember might not prompt you to tap to unlock the items by entering your work space password.

Fix Description: Fixed in this release.

Calendar

781735

Issue Description: If you're using your device in a language other than English, some text might appear in English in your calendar reminders.

Fix Description: Fixed in this release.

690318

Issue Description: If you try to forward an event associated with a Google Sync account from the Calendar app, the event is not forwarded successfully.

Fix Description: Fixed in this release.

719219

Issue Description: In some cases, forwarded meeting invitations might contain duplicate descriptions.

Fix Description: Fixed in this release.

771058

Issue Description: In some cases, when you receive an email calendar invitation using an integrated email account, and accept or decline the invitation, the "No associated email account" dialog box appears.

Fix Description: Fixed in this release.

774462

Issue Description: In some cases, when you create an event in the Calendar app, if you tap the date and time to

select a new date and time for the event, the time zone doesn't display.

Fix Description: Fixed in this release.

548746

Issue Description: In some cases, if you try to enter a host access code to join a meeting, if the participant code ends with "#", it calls the participant number for the moderator.

Fix Description: Fixed in this release.

585136

Issue Description: In some cases, if you have multiple calendars on the device and they change one of the calendars in the Accounts settings screen, multiple calendars are displayed under the Subscribed calendars group.

Fix Description: Fixed in this release.

583784

Issue Description: In some cases, if you delete a recurring Gmail meeting with exceptions, the recurrence reappears after the user refreshes the calendar.

Fix Description: Fixed in this release.

591146

Issue Description: If you update one instance of a recurring calendar appointment including a user who is in a different timezone, both the original instance and updated instance display in the Calendar.

Fix Description: Fixed in this release.

591065

Issue Description: In some cases, when you create a recurring daily event and create an exception to the recurring meeting, the event appears twice in the Calendar app and the BlackBerry Hub.

Fix Description: Fixed in this release.

602872

Issue Description: In some cases, the Join Now option isn't available for valid conference meetings.

Fix Description: Fixed in this release.

621367

Issue Description: In some cases, you are unable to forward a previously accepted event using a recently synced work account.

Fix Description: Fixed in this release.

619964	Issue Description: In some cases, when you search for recurring events, events occurring at the end of the date search range aren't returned in the search results. Fix Description: Fixed in this release.
619792	Issue Description: In some cases, when you tap Join Now in an event reminder, the Phone app adds an extra "#" to the end of the number. Fix Description: Fixed in this release.
707099	Issue Description: In some cases, when you create an event and add a host code and a participant code, when a participant joins the meeting, the host code is dialed instead of the participant code. Fix Description: Fixed in this release.
590183	Issue Description: In some cases, changing the duration of an event doesn't update the header and sliding bar. Fix Description: Fixed in this release.
608505	Issue Description: In some cases, if you open the Calendar app, create an event and include the Subject and Notes, and then lock the work space using the Quick Settings menu, when you unlock the device, the details included in the event are lost. Fix Description: Fixed in this release.
605815	Issue Description: If you create a calendar appointment, the Calendar app might stop responding unexpectedly. Fix Description: Fixed in this release.

Camera

582743	Issue Description: In some cases, video recording doesn't stop when you receive and accept an incoming call. Fix Description: Fixed in this release.
603029	Issue Description: In some cases, after you take a picture in portrait view and then take a Panoramic picture, the picture

thumbnails aren't updated to show the newest images taken.

Fix Description: Fixed in this release.

604483

Issue Description: In some cases, when you open the Camera in portrait view, open the Pictures app, rotate the device so that it's in landscape view, and return to the Camera, the still frame transitions renders in the wrong dimensions.

Fix Description: Fixed in this release.

615314

Issue Description: In some cases, when you have the Camera open and rotate the device, the focus box remains locked.

Fix Description: Fixed in this release.

777732

Issue Description: After taking a picture, you might not see options for sharing the picture to some available apps on your device.

Fix Description: Fixed in this release.

817492

Issue Description: In some cases, your device may become unresponsive after you try to share a picture from the picture gallery.

Fix Description: Fixed in this release.

Wireless network connectivity

791095

Issue Description: In some cases, when using apps such as Skype, the device doesn't respond.

Fix Description: Fixed in this release.

Wireless services

814842

Issue Description: In some cases, after inserting a SIM card, some of the expected app or service icons might not appear on your BlackBerry device.

Fix Description: Fixed in this release.

Clock

774767

Issue Description: If your device is set to Italian and is in Bedside Mode, some text might appear incorrectly.

Fix Description: Fixed in this release.

Public warning system

794783

Issue Description: In some cases, emergency cell broadcast messages do not appear as expected.

Fix Description: Fixed in this release.

Contacts

743831

Issue Description: In some cases, when editing a contact in the Contacts app, the Alt keyboard indicator appears larger than expected in the upper right corner of the screen.

Fix Description: Fixed in this release.

797993

Issue Description: If you edit a contact saved to your device, in some cases, your device might save your changes as a separate contact.

Fix Description: Fixed in this release.

782476

Issue Description: In some situations, your BlackBerry device might not display a contact's name as expected.

Fix Description: Fixed in this release.

582388

Issue Description: In some cases, you might not be able to find search results in the Phone app and the BlackBerry Hub.

Fix Description: Fixed in this release.

588214

Issue Description: If you try to import a number of contacts from a SIM card, some contact entries might not be added to your BlackBerry device.

Fix Description: Fixed in this release.

602691	Issue Description: In the Contacts app, if you delete an address from an entry, other contact information might be deleted from the contact unexpectedly. Fix Description: Fixed in this release.
602149	Issue Description: If you receive a contact card or calendar entry that uses UTF-8 and try to view it, you might see a "could not load" error message. Fix Description: Fixed in this release.
605425	Issue Description: In the Contacts app, if you merge two entries, the contact pictures might not update as expected. Fix Description: Fixed in this release.
604675	Issue Description: In the Contacts app, you might not be able to save an entry if the contact name has punctuation in it. Fix Description: Fixed in this release.
617585	Issue Description: After you change your Phone settings, contact names might not appear in the call history. Fix Description: Fixed in this release.
616259	Issue Description: After you add an email account that includes a contact card that's empty, you might see a syncing error message. Fix Description: Fixed in this release.
511020	Issue Description: If you import a contact with special characters using NFC technology, the contact card might not appear as expected. Fix Description: Fixed in this release.
587296	Issue Description: In the Contacts app, favorite contacts might not appear. Fix Description: Fixed in this release.
584806	Issue Description: If you add a Gmail account to your BlackBerry device, birthday details might not appear in the Contacts app for all contacts. Fix Description: Fixed in this release.

602924	Issue Description: In some cases, in the Contacts apps, you might not be able to look up contacts in your company's address book. Fix Description: Fixed in this release.
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624679	Issue Description: In the Contacts app, if you edit a contact to add a phone number, the phone number might not save. Fix Description: Fixed in this release.
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Core

797142	Issue Description: When you connect an external AZERTY keyboard to a BlackBerry device with a physical AZERTY keyboard and you set the external keyboard language to French, when you use the external keyboard to type, some of the letters that display are not the ones that you typed. Fix Description: Fixed in this release.
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601170	Issue Description: In some cases, when you swipe down from the top of the screen, tap the clock, turn on the alarm, and try to adjust the time of the alarm by moving the red dial around the clock, the Clock stops responding. Fix Description: Fixed in this release.
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614903	Issue Description: In some cases, while in Bedside mode, you can still access device content, send email messages, and so on, even though the device is locked. Fix Description: Fixed in this release.
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587426	Issue Description: In some cases, when you use the search function on the device to search for an existing message and then select the message from the search results, the Compose screen is displayed instead of the selected message. Fix Description: Fixed in this release.
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588283	Issue Description: In some cases, when you open the Text Messages app, tap Compose, tap the plus icon, and select a BBM contact, the Text Messages app becomes unresponsive and stops working.
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	Fix Description: Fixed in this release.
655343	Issue Description: In some cases, when you open the Browser, navigate to a website with video and audio, and play the video, the video is either silent or there is loud static instead of the audio. Fix Description: Fixed in this release.
588541	Issue Description: In some cases, you might be unable to turn on or turn off your device password using the Security and Privacy setting. Fix Description: Fixed in this release.

Data networking

748071	Issue Description: In some cases, you're unable to download files to your device from FTP websites. Fix Description: Fixed in this release.
775931	Issue Description: In some cases, Mobile Hotspot doesn't function as expected. The BlackBerry device show that it is connected to the hotspot, but you can't actually access any data using the hotspot. Fix Description: Fixed in this release.

Device switch

799873	Issue Description: If your device language is set to German, some of the text in the Setup app might appear in English. Fix Description: Fixed in this release.
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Dialog boxes and toasts

793571	Issue Description: The Application Authorization Dialog isn't being translated correctly. The title and the dialog box text aren't being translated, and it's also possible that the button isn't being translated correctly.
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	Fix Description: Fixed in this release.
797774	Issue Description: In some cases, when waking up your BlackBerry device, you must select the text field in the unlock dialog box for the device to recognize that you are typing. The device doesn't automatically type your text in the text field of the unlock dialog box. Fix Description: Fixed in this release.
801997	Issue Description: If your device language is set to German, when you set up your device, some text might be faded on the Access SD Card button. Fix Description: Fixed in this release.
804105	Issue Description: If your device language is set to German and you delete an email from the BlackBerry Hub, some of the text in the dialog box that appears might be missing. Fix Description: Fixed in this release.

Documents To Go

439174	Issue Description: In some cases, if you open a .ppt file in portrait view and change the orientation to landscape view, the slide doesn't fit the height of the display and you must scroll up and down to see all of the contents on the slide. Fix Description: Fixed in this release.
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Email services

537492	Issue Description: In some cases, email messages you have sent to yourself might continue to appear as unread unless you delete them. Fix Description: Fixed in this release.
794544	Issue Description: If your device language is set to German, some text within the email options menu might appear in English. Additionally, photos that are attached to email messages might automatically download even though the switch to download photos automatically is turned off.

	Fix Description: Fixed in this release.
569499	Issue Description: Some work email messages might not be synced between your device and Microsoft Exchange Server 2003, even though contacts and calendar entries sync as expected. Fix Description: Fixed in this release.
568964	Issue Description: In the BlackBerry Hub, if you try to forward an email message with an attachment, the draft email might continue to appear in the BlackBerry Hub after it successfully sends. Fix Description: Fixed in this release.

General

733096	Issue Description: In some cases, the new message indicator for text messages may persist even after all the messages have been read. Fix Description: Fixed in this release.
750160	Issue Description: If you change the Display Style option in the BlackBerry Hub settings, lock and then unlock your work space, your work account might appear empty. Fix Description: Fixed in this release.
750966	Issue Description: In some cases, if you lock your work space while you are viewing an attachment, adding an attachment, or composing a message in an app, when you unlock your work space, the app you were in might not respond. Fix Description: Fixed in this release.
789647	Issue Description: : If you're using your device in a language other than English, some text might appear in English while your device screen is locked. Fix Description: Fixed in this release.
791330	Issue Description: In some cases, while composing a message in the BlackBerry Hub, the screen might stop responding.

	Fix Description: Fixed in this release.
797770	Issue Description: If your device language is set to French, on the BlackBerry Hub > Calls screen, the text for "Missed" might not be localized. Fix Description: Fixed in this release.
809614	Issue Description: When you open an email on your BlackBerry device that is in rich text format, if the email contains a Microsoft PowerPoint presentation, the attachment displays as a question mark (?). Fix Description: Fixed in this release.

Help app and tutorials

799984	Issue Description: If your device language is set to French, you might see translation errors within the tutorial for using the Back key. Fix Description: Fixed in this release.
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Internal tools

786440	Issue Description: If your device language is set to Italian, you might see translation errors within the BlackBerry Guardian check description. Fix Description: Fixed in this release.
787264	Issue Description: If your device language is set to Italian, some headings within the App Monitor setting for data management might not be translated correctly. Fix Description: Fixed in this release.

Multimedia

575344	Issue Description: In some cases, when you save a large playlist that has more than 5000 songs in it, the Music app
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becomes unresponsive and displays the "Saving..." dialog box and animated spinner until you reset the device.

Fix Description: Fixed in this release.

641858

Issue Description: In some cases, if you turn on and turn off the video flash while recording a video, the image splits into two parts.

Fix Description: Fixed in this release.

636323

Issue Description: In some cases, when you open the Camera and select the 4:3 or 16:9 ratio, the Camera doesn't work.

Fix Description: Fixed in this release.

Networking

816411

Issue Description: In some cases, when you try to download a large file, the device is not able to download the whole file, but does not display a dialog box that tells you that the file is too large to download.

Fix Description: Fixed in this release.

Notification Service

806863

Issue Description: In some cases, the Facebook app does not appear in the list of apps on the Notifications profiles screens.

Fix Description: Fixed in this release.

PIM

592308

Issue Description: If your LinkedIn account is invalid but you try to send a message anyway, the BlackBerry Hub might stop responding.

Fix Description: Fixed in this release.

Phone

588334

Issue Description: In some situations, when the Smart Dialing feature is turned on, you might not be able to tap an international phone number in a text message and have your BlackBerry device automatically open the Phone app and dial the phone number.

Fix Description: Fixed in this release.

605954

Issue Description: In some cases, in the Phone app, contact pictures might not appear for all contacts that you mark as a favorite.

Fix Description: Fixed in this release.

808867

Issue Description: Some users were confused by the Reply Now feature in the Phone app on the BlackBerry device. Some users saw the optional Reply Now messages and didn't realize that they could edit those messages before sending them.

Fix Description: Fixed in this release.

810598

Issue Description: If you mute a call and then open the on-screen dial pad, the screen doesn't indicate that the call is on mute.

Fix Description: Fixed in this release.

Security

782302

Issue Description: If you receive an email message encrypted using the Entrust Entelligence Security Provider 9.2 for Microsoft Outlook, the message might appear on your device as a blank message with a smime.p7 attachment.

Fix Description: Fixed in this release.

794785

Issue Description: If you receive a text message with an S/MIME message attachment, your device might be unable to open the message.

Fix Description: Fixed in this release.

Settings

799073	Issue Description: If your device language is set to Spanish, some of the text that appears when you try to share your screen might be cut off. Fix Description: Fixed in this release.
802975	Issue Description: When your device language is set to Italian, some text in the About screen might not appear as expected. Fix Description: Fixed in this release.
655172	Issue Description: In some cases, if you rearrange your device settings or quick settings, you might not be able to automatically scroll down to the bottom of the list. Fix Description: Fixed in this release.
788621	Issue Description: The UMTS and LTE band information might be incorrect. Fix Description: Fixed in this release.
793529	Issue Description: If your device language is set to German, some of the options in the Settings app might appear in English. Fix Description: Fixed in this release.
583615	Issue Description: In some cases, if your BlackBerry device is connected to a Wi-Fi network, you might not be able to connect to another saved Wi-Fi network. Fix Description: Fixed in this release.
621605	Issue Description: If your administrator turns off media sharing for your BlackBerry device, you might still be able to turn on the media sharing option. Fix Description: Fixed in this release.
577551	Issue Description: If you turn on the Mobile Hotspot mode on your BlackBerry device, you might not be able to connect to a device that supports Wi-Fi CERTIFIED Miracast. Fix Description: Fixed in this release.

SMS

794440	Issue Description: You might not be able to send a specific JPEG icon as an MMS attachment if it is included with other attachments. The text message might not bet sent. Fix Description: Fixed in this release.
805478	Issue Description: In some situations, if you miss a call from a contact while you are restarting your BlackBerry device, when your device restarts, the missed call is displayed as a text message instead of a missed call notification. Also, in some cases, the contact's phone number is displayed instead of the contact's name. Fix Description: Fixed in this release.
650535	Issue Description: In some cases, if you receive a text message and your device is off, the text message is stamped with the time the message was received, not when the message was sent. Fix Description: Fixed in this release.
736902	Issue Description: In some situations, when you compose a text message from your BlackBerry device, the action bar at the bottom of the Compose screen is missing. Fix Description: Fixed in this release.

Translation

804189	Issue Description: If your device language is set to French, the description for Settings > Language and Input might not be correct. Fix Description: Fixed in this release.
810537	Issue Description: If your device language is set to Spanish, some of the messages in the Settings app might appear in English. Fix Description: Fixed in this release.

799971	Issue Description: In some cases, when you set the BlackBerry device language input to French and then navigates to the device settings, the description under the Language and Input entry is in English (Keyboard, trackpad, spell check, prediction). Fix Description: Fixed in this release.
800061	Issue Description: If your device language is set to French, the Settings > Display screen might not have the correct text. Fix Description: Fixed in this release.
801037	Issue Description: If your device language is set to German, some text might not be translated on the Settings > Notifications screen. Fix Description: Fixed in this release.
796809	Issue Description: If your device language is set to French, some of the text on the Settings > Display screen might not be translated. Fix Description: Fixed in this release.
789065	Issue Description: If your device language is set to Dutch or French, and your device enters battery saving mode, some of the text that appears on the screen might not be translated. Fix Description: Fixed in this release.
789066	Issue Description: If you're using your device in a language other than English, the Battery Savings Mode screen might not be translated. Fix Description: Fixed in this release.
793556	Issue Description: In some cases, you may encounter incorrect translations of menu items in the device Settings. Fix Description: Fixed in this release.
794319	Issue Description: If your device language is set to Spanish, some text on the Notifications screen might appear in English. Fix Description: Fixed in this release.

778998	Issue Description: Notification profile names are not translated in to all supported languages. Fix Description: Fixed in this release.
785233	Issue Description: If your device language is set to Italian, some text might not be translated in the Settings > Shortcuts and Speed Dial screen. Fix Description: Fixed in this release.
789004	Issue Description: In some cases, when retrieving your lost password on your BlackBerry device, the phrase "Answer your security question" might not be translated into all languages. Fix Description: Fixed in this release.
796367	Issue Description: If you're using your device in a language other than English, and you open an app for the first time, some application permission text might appear in English. Fix Description: Fixed in this release.
812908	Issue Description: In some cases, if your device language is set to Arabic, the tutorial hint text might not be right-aligned as expected. Fix Description: Fixed in this release.
802983	Issue Description: If your device language is set to Italian, some text on the lock screen might appear in English when you receive a new message and your device is locked. Fix Description: Fixed in this release.
763551	Issue Description: If you're using your device in a language other than English, some text in the Contacts app search field might appear in English. Fix Description: Fixed in this release.
789115	Issue Description: When you device language is set to Dutch and you go to Settings > App Manager > Device Monitor, a translation error appears in the menu. Fix Description: Fixed in this release.

791536	Issue Description: If your device language is set to French, some content within the Contacts application might not be translated and you might see the English text instead. Fix Description: Fixed in this release.
793421	Issue Description: If your device language is set to Portuguese, the text "Instant Actions" might not be translated in the Settings > Displays and Actions screen. Fix Description: Fixed in this release.
798880	Issue Description: If your device language is set to Italian, you might see a translation error in the string that advises you to tap the screen to unlock your work space. Fix Description: Fixed in this release.
802182	Issue Description: From the BlackBerry Hub, if you tap Settings > Display and Actions, some of the Instant Actions settings are not fully translated into European Portuguese. Fix Description: Fixed in this release.
794536	Issue Description: If your device language is set to German, some text within the email options menu might appear in English. Additionally, photos that are attached to email messages might automatically download even though the switch to download photos automatically is turned off. Fix Description: Fixed in this release.
366298	Issue Description: If your device language is set to German and you open a meeting invitation on your device, the German text for the tentative option might appear truncated. Fix Description: Fixed in this release.
794501	Issue Description: If your device language is set to German, an incorrect translation might be used if you're trying to add a Bridge to an event in the Calendar app. Fix Description: Fixed in this release.
808296	Issue Description: If you are using your device in a language other than English, the text that appears with the Bell icon for notifications might not be translated in the device settings and might appear in English.

	Fix Description: Fixed in this release.
788084	Issue Description: In some cases, text on your BlackBerry device may be truncated when your device language is not set to English. Fix Description: Fixed in this release.
808292	Issue Description: If you are using your device in a language other than English, some text for setting notifications in device settings might not be fully translated. Fix Description: Fixed in this release.
805476	Issue Description: In some cases, the notification message that you've entered incorrect authentication information for Twitter might not be fully localized in all languages. Fix Description: Fixed in this release.
691892	Issue Description: If your device language is set to Arabic, in the Twitter app, if you try to add a second account, the text on the button might seem incomplete. Fix Description: Fixed in this release.
775974	Issue Description: If your device language is set to French and you give a command to the BlackBerry Assistant app, when the BlackBerry Assistant displays the command on the screen, it might insert English words in the command. Fix Description: Fixed in this release.

User Interface

791123	Issue Description: In some cases, on a BlackBerry device that is activated with ADARP enabled work account, Search doesn't return a work contact even when the account is unlocked. Fix Description: Fixed in this release.
787332	Issue Description: In some cases, when you have your device set to 3G, it is not possible to select 4G and 3G from the network mode list. Fix Description: Fixed in this release.

783325

Issue Description: In some cases, you may be unable to put the cursor focus on the text field to unlock your work space.

Fix Description: Fixed in this release.

785265

Issue Description: In some cases, if you send an SMS message that contains a web address or a phone number, the recipient might not be able to select an individual link within the SMS message.

Fix Description: Fixed in this release.

803039

Issue Description: In some cases, after you pair your device with your car via Bluetooth technology and you try to allow Address Book Access, your device does not respond.

Fix Description: Fixed in this release.

USB

780948

Issue Description: In some cases, your BlackBerry device might incorrectly identify the connection to a wall charger as a computer connection.

Fix Description: Fixed in this release.

Wi-Fi Networking

738967

Issue Description: In some cases, you're unable to browse the Internet over a Wi-Fi network only.

Fix Description: Fixed in this release.

778184

Issue Description: After updating your device software, the Wi-Fi indicator might not be illuminated and might appear "grayed out." You might see this even if you are connected to a Wi-Fi network.

Fix Description: Fixed in this release.

789937

Issue Description: If you create an enterprise VPN profile and a personal VPN profile, when you switch between profiles while connected to Wi-Fi the results might not be as expected.

Fix Description: Fixed in this release.

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